

STUDENT SATISFACTION SURVEY (SSS) of B.Pharm. and M.Pharm for the Session 2023-2024.

5-EXCELLENT, 4- VERY GOOD, 3- GOOD, 2- FAIR, 1- POOR

Email *

swastikpatra002@gmail.com

Name of the Student:- *

Swastik Patra

Year:- B. Pharm 1st Year. *

B. Pharm 2nd Year.

B. Pharm 3rd Year.

B. Pharm 4th Year.

M. Pharm 1st Year (Pharmaceutics).

M. Pharm 1st Year (Pharmacology).

M. Pharm 2nd Year (Pharmaceutics).

M. Pharm 2nd Year (Pharmacology).

B.Pharm 4th year

Classroom Teaching Process. *

4

Syllabus Completion During the Semester. *

4

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Library Facilities *

5

Facility of Classroom Teaching Using LCD Projectors, Multimedia and PowerPoint Presentation. *

4

Continuous Assessment (CA) and Practical Continuous Assessment (PCA) System. *

4

Laboratory Facilities. *

5

Classroom, Auditorium and Language Lab Facilities. *

5

Feedback System. *

5

Mentoring System. *

3


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Graduate Pharmacy Aptitude Test (GPAT) classes for B. Pharm 3rd and 4th Year

3

Training Facilities (for B. Pharm 3rd and 4th Year)

3

Placement Guidance (for B. Pharm 4th Year and M. Pharm 2nd Year)

3

Overall Teaching Learning Process in the Institute. *

3

Sports and Gymnasium facilities in the Campus. *

2

Cultural Activities *

5

Canteen and Cafeteria Facilities. *

2

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Overall Suggestions *

Good

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BENGAL SCHOOL OF TECHNOLOGY

STUDENT SATISFACTION SURVEY ANALYSIS

YEAR:- 2023-2024

B. PHARM:- 1st YEAR M. PHARM:- 1st YEAR (PHARMACEUTICS)
B. PHARM:- 2nd YEAR M. PHARM:- 1st YEAR (PHARMACOLOGY)
B. PHARM:- 3rd YEAR & M. PHARM:- 2nd YEAR (PHARMACEUTICS)
B. PHARM:- 4th YEAR M. PHARM:- 2nd YEAR (PHARMACOLOGY)

<u>SL NO</u>	<u>CRITERIA</u>	<u>PERCENTAGE OBTAINED</u>				
		<u>EXCELLENT</u> %	<u>VERY GOOD</u> %	<u>GOOD</u> %	<u>FAIR</u> %	<u>POOR</u> %
1.	Classroom Teaching Process	38.2%	43.1%	14.6%	3.2%	0.9%
2.	Syllabus Completion During the Semester	34.1%	34.4%	21.9%	6.7%	2.9%
3.	Library Facilities	49.6%	33.5%	10.5%	4.4%	2%
4.	Facility of Classroom Teaching Using LCD Projectors, Multimedia and PowerPoint presentation	51.3%	36.2%	8.7%	1.7%	2%
5.	Continuous Assessment (CA) and Practical Continuous Assessment (PCA) system	49%	31.8%	13.1%	5%	1.2%
6.	Laboratory Facilities	54.8%	33.2%	8.7%	2.3%	0.9%
7.	Classroom, Auditorium, and Language Lab facilities	50.7%	33.8%	12.2%	2.3%	0.9%
8.	Feedback System	49.9%	35%	12.5%	1.7%	0.9%
9.	Mentoring System	54.2%	29.2%	10.2%	5%	1.5%


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10.	Graduate Pharmacy Aptitude Test (GPAT) classes for B. Pharm 3 rd Year & 4 th Year	38.7%	28.1%	21.2%	5.5%	6.5%
11.	Training Facilities (for B. Pharm 3 rd Year & 4 th Year)	46.8%	28%	16.1%	6%	3.2%
12.	Placement Guidance (for B. Pharm 4 th Year and M. Pharm 2 nd Year)	38.9%	26.8%	22.2%	7.6%	4.5%
13.	Overall Teaching Learning Process in the Institute	37.3%	42.3%	15.7%	2.6%	2%
14.	Sports and Gymnasium facilities in the Campus	35.9%	32.7%	18.1%	7.6%	5.8%
15.	Cultural Activities	56.6%	30.6%	10.5%	1.7%	0.6%
16.	Canteen and Cafeteria Facilities	23.3%	23.6%	23.9%	9.9%	19.2%


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STUDENT SATISFACTION SURVEY (SSS) of B.Pharm. and M.Pharm for the Session 2023-2024.

343 responses

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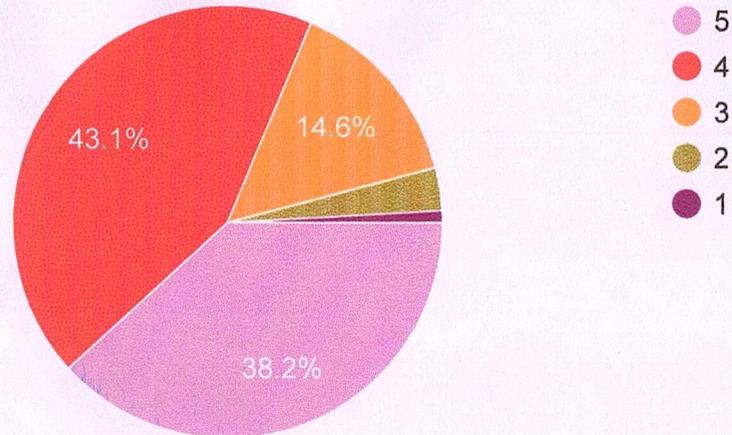
B. Pharm 4th Year.

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Classroom Teaching Process.

343 responses

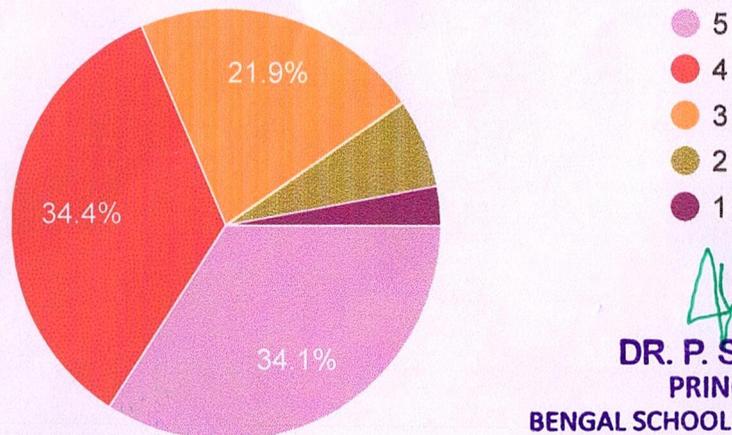
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Syllabus Completion During the Semester.

343 responses

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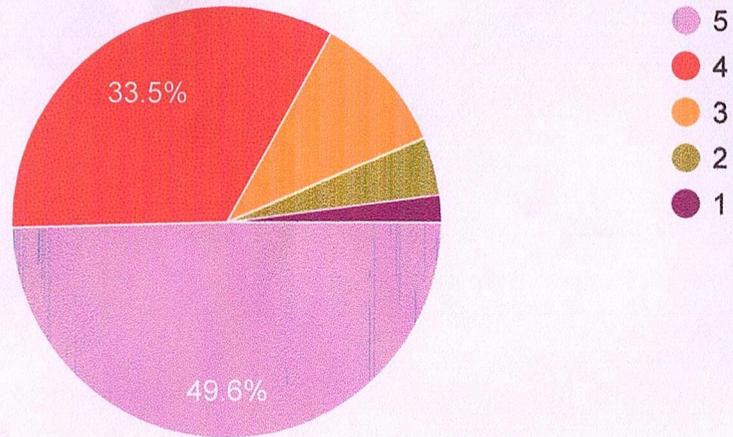
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Library Facilities

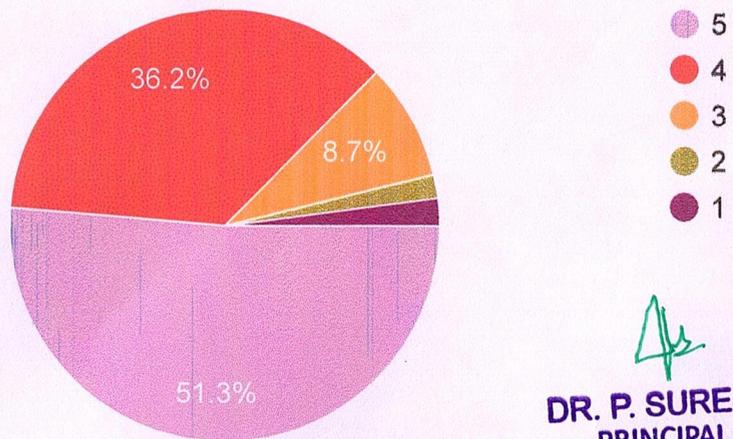
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Facility of Classroom Teaching Using LCD Projectors, Multimedia and PowerPoint Presentation.

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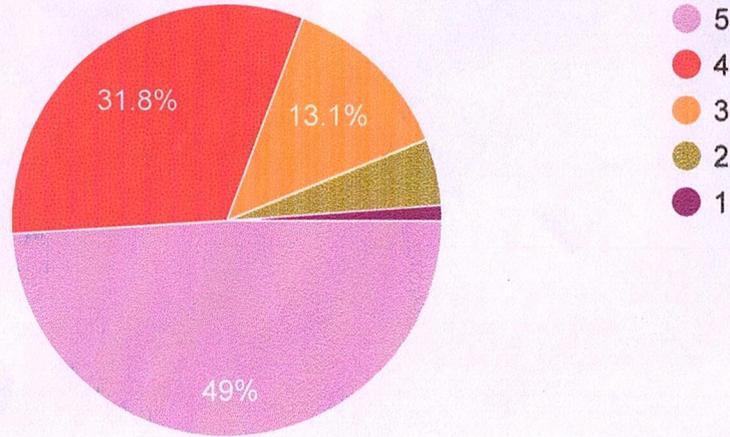

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Continuous Assessment (CA) and Practical Continuous Assessment (PCA) System.

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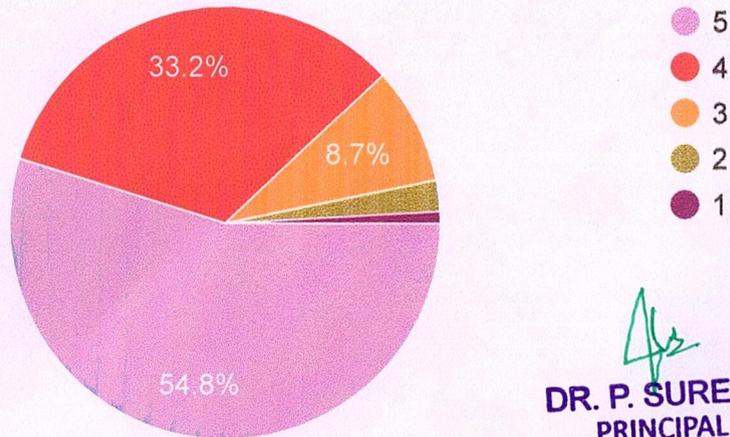
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Laboratory Facilities.

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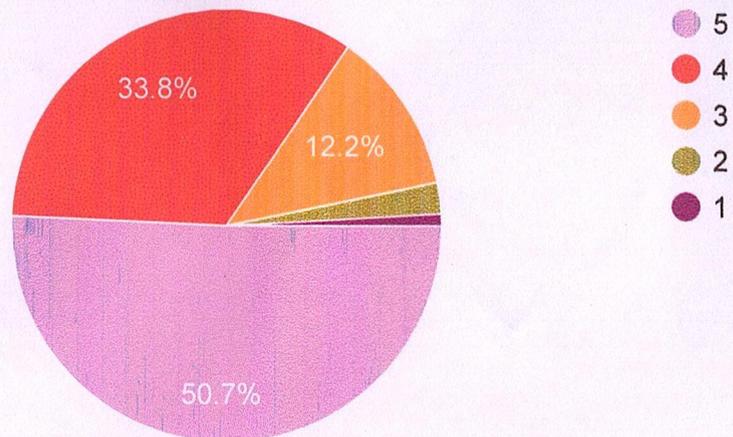
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Classroom, Auditorium and Language Lab Facilities.

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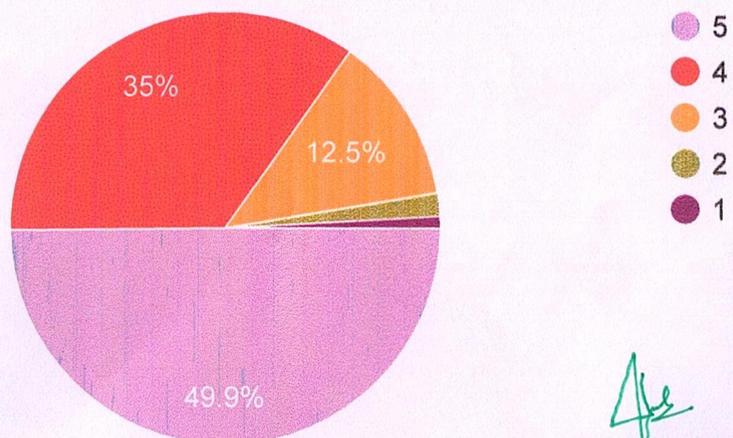
343 responses



Feedback System.

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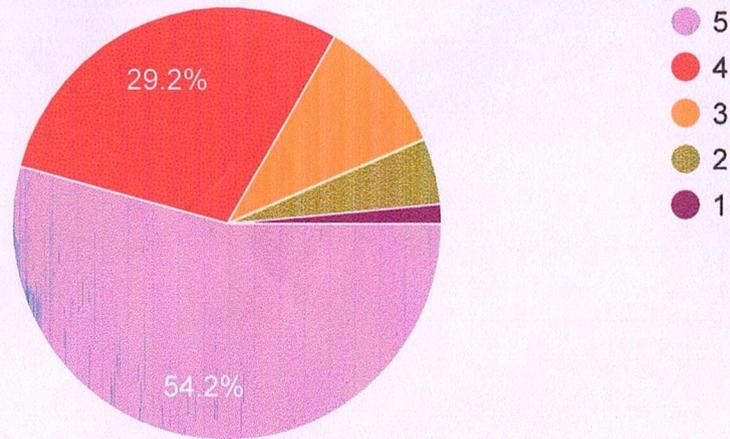

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Mentoring System.

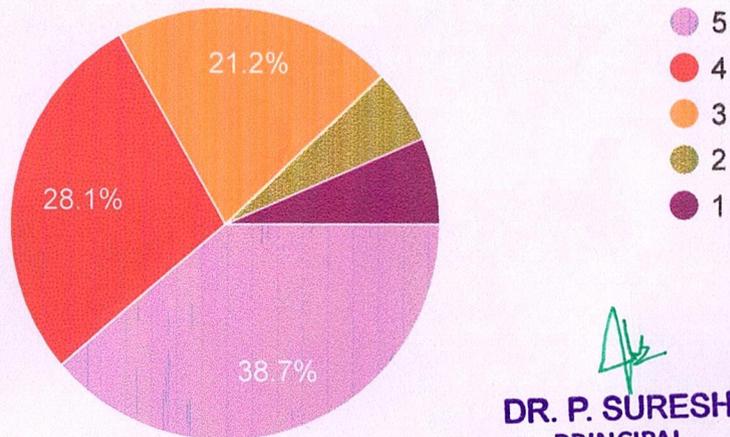
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Graduate Pharmacy Aptitude Test (GPAT) classes for B. Pharm 3rd and 4th Year

217 responses



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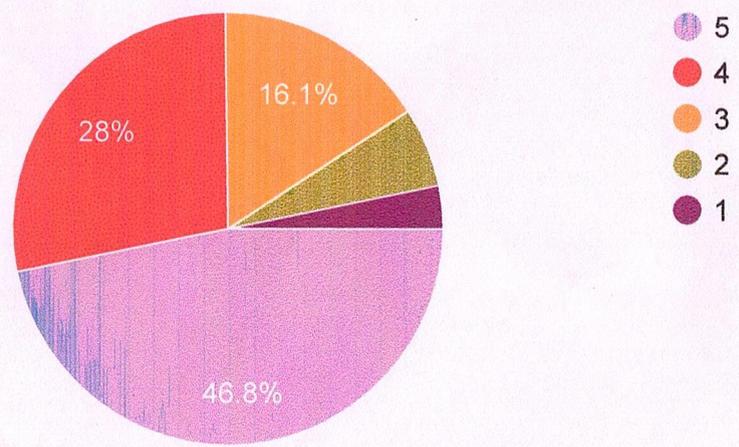
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Training Facilities (for B. Pharm 3rd and 4th Year)

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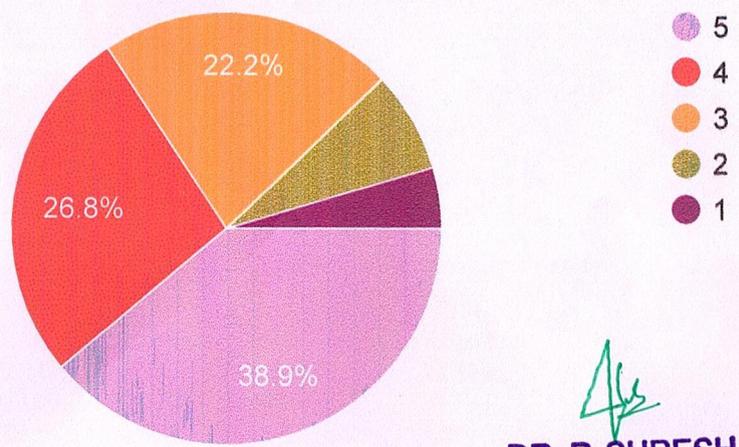
218 responses



Placement Guidance (for B. Pharm 4th Year and M. Pharm 2nd Year)

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198 responses



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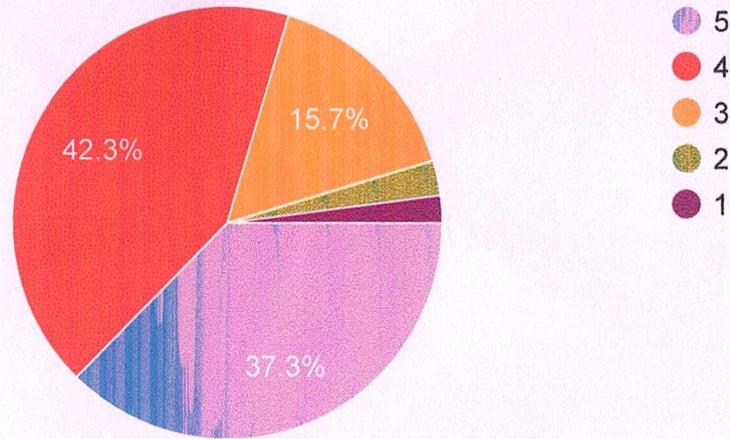

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Overall Teaching Learning Process in the Institute.

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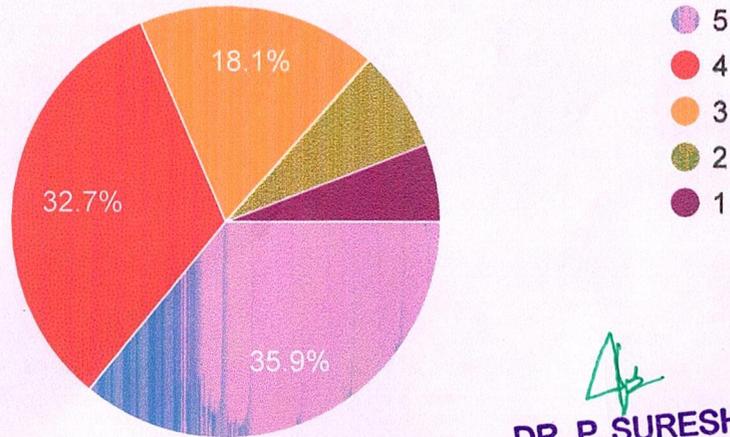
343 responses



Sports and Gymnasium facilities in the Campus.

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343 responses



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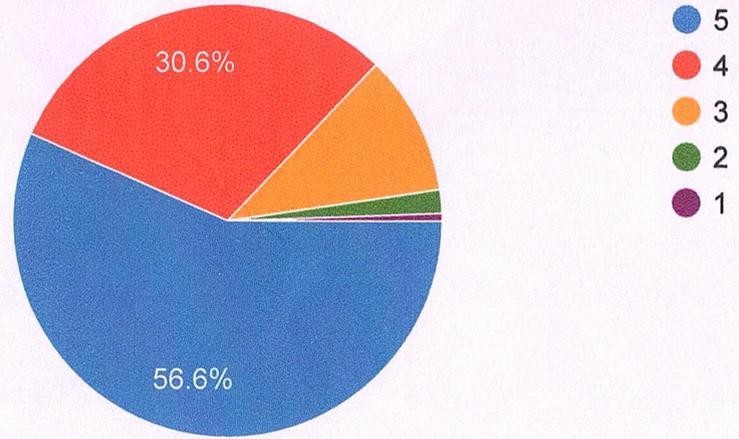
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Cultural Activities

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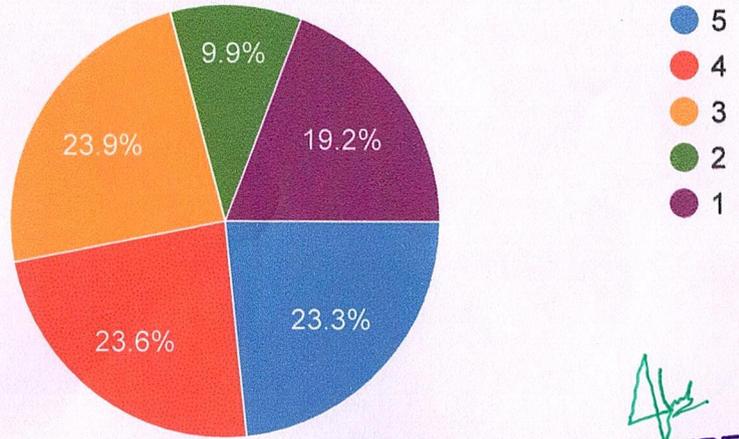
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Canteen and Cafeteria Facilities.

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343 responses



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Overall Suggestions

343 responses

Good

Good

No

NA

None

Nothing

N/A

Very good

Excellent

Nil

Poor

good

Bey

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BENGAL SCHOOL OF TECHNOLOGY

(A College of Pharmacy)

Approved by Pharmacy Council of India, New Delhi

Affiliated to: Maulana Abul Kalam Azad University of Technology (MAKAUT) (Formerly known as West Bengal University of Technology) &

West Bengal State Council of Technical and Vocational Education and Skill Development (WBSCT&VE&SD)

Accredited by NAAC with "A" Grade, Accredited by NBA for B. Pharm

Sugandha, Delhi Road, Near Chinsurah Railway Station, Dist: Hooghly-712 102, West Bengal

2.7.1 ACTION TAKEN REPORT- 2023-2024 FOR STUDENT SATISFACTION SURVEY (SSS)

1. Analysis of the feedback data of the Student Satisfaction Survey (SSS) for the year 2023-2024 reveals that the Students Satisfaction level is very high on an average in the range between Excellent (56.6%) – to Good (23.9%). 9% of feedback is below Good category.
2. GPAT guidance has improved and is found to be 38.7% for the Academic Session 2023-2024 whereas it was 32% for the previous Academic Session 2022-2023.
3. With regard to the Canteen facility 19.2% of students opined for poor canteen food. Hence it is decided to conduct a meeting with the students to monitor the food menu and to improve the quality of food.

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BENGAL SCHOOL OF TECHNOLOGY FACULTY FEEDBACK ON INSTITUTIONAL GOVERNANCE, INFRASTRUCTURE & CO- CURRICULAR ACTIVITIES.

5- EXCELLENT, 4- VERY GOOD, 3- GOOD, 2- SATISFACTORY, 1- NEEDS IMPROVEMENT

Email *

dharmajit@bstpharmacy.in

Mobile Number:- *

9533727372

Date of Birth:- *

26th June 1986

Date of Joining:- *

5th July 2017

Gender:- *

Male

Salutation:- *

Dr.

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Name of the Faculty *

Dharmajit Pattanayak

PCI Faculty Code:- *

BH-P-23-6550

Field of Specialization:- *

Pharmaceutical Technology

Infrastructure Facilities:- *

5

Functioning of Internal Quality Assurance Cell (IQAC) *

5

Classroom and Smart classroom facility *

5

Facilities of Language Laboratory *

5


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Facilities of Computer Laboratory *

4



Facilities of Machine Room *

4



Facilities of Central Instrumentation Laboratory *

5



Library Facility *

5



Digital Library facility *

5



Reading Room Facility *

5



Herbal Garden *

5



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Canteen *

3

Cafeteria *

3

Lift facility *

5

Animal House *

5

Auditorium *

5

Toilet/ Washroom facility *

4

Model Pharmacy *

4


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Faculty Room *

5 ▼

Museum *

5 ▼

Store *

5 ▼

Drinking Water facility *

5 ▼

Participation in the Activities of Institutional Governance *

5 ▼

The Examination and Evaluation system followed by the College *

5 ▼

Motivational Initiatives of the College for Faculty Enrichment and Research. *

5 ▼

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Encouragement for Academic Growth of Faculty. *

5



Grievance Redressal System *

5



Functioning of Cultural Committee. *

5



Faculty are free to express and share their opinions, ideas and suggestions *

5



Participation of Faculty in Seminars and Other Activities like NSS *

5



Participation of Faculty in Celebration like (Republic Day, Saraswati Puja, Independence Day, Vishwakarma Puja/ others) *

5



Participation in the Activities of Inspection / Accreditation like(NAAC/NBA/PCI/MAKAUT/ NIRF/AISHE/WBSCoT&VE&SD. *

5



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Mentor & Mentee Monitoring Mechanism in the College *

5 ▼

Functioning of Women Cell in BST *

5 ▼

Functioning of Photography Club in BST *

3 ▼

Functioning of Wall Magazine Club of BST *

5 ▼

Functioning of Newsletter and Annual College Magazine Committee of BST *

5 ▼

College Prospectus *

5 ▼

College Website *

5 ▼

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Functioning of the Anti Ragging Committee of BST *

5

Work Culture of the Institute *

Very Good

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BENGAL SCHOOL OF TECHNOLOGY

FACULTY FEEDBACK ON INSTITUTIONAL GOVERNANCE INFRASTRUCTURE AND CO-CURRICULAR ACTIVITIES.

<u>SL NO</u>	<u>CRITERIA</u>	<u>PERCENTAGE OBTAINED</u>				
		<u>EXCELLENT</u> %	<u>VERY GOOD</u> %	<u>GOOD</u> %	<u>FAIR</u> %	<u>POOR</u> %
1.	Infrastructure Facilities	80%	20%	0%	0%	0%
2.	Functioning of Internal Quality assurance Cell (IQAC)	85.7%	14.3%	0%	0%	0%
3.	Classroom and Smart classroom facility	80%	20%	0%	0%	0%
4.	Facilities of Language Laboratory	94.3%	5.7%	0%	0%	0%
5.	Facilities of Computer Laboratory	82.9%	17.1%	0%	0%	0%
6.	Facilities of Machine Room	68.6%	25.7%	5.7%	0%	0%
7.	Facilities of Central Instrumentation Laboratory	80%	17.1%	2.9%	0%	0%
8.	Library facility	94.3%	5.7%	0%	0%	0%
9.	Digital Library facility	71.4%	28.6%	0%	0%	0%


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10.	Reading room facility	88.6%	11.4%	0%	0%	0%
11.	Herbal Garden	85.7%	14.3%	0%	0%	0%
12.	Canteen	37.1%	28.6%	5.7%	5.7%	0%
13.	Cafeteria	37.1%	31.4%	22.9%	2.9%	5.7%
14.	Lift facility	80%	14.3%	5.7%	0%	0%
15.	Animal house	77.1%	17.1%	5.7%	0%	0%
16.	Auditorium	94.3%	5.7%	0%	0%	0%
17.	Toilet/ Washroom facility	54.3%	34.3%	8.6%	2.9%	0%
18.	Model Pharmacy	74.3%	17.1%	8.6%	0%	0%
19.	Faculty room	40%	48.6%	8.6%	2.9%	0%
20.	Museum	80%	17.1%	2.9%	0%	0%
21.	Store	74.3%	22.9%	2.9%	0%	0%
22.	Drinking Water facility	74.3%	22.9%	2.9%	0%	0%
23.	Participation in the Activities of Institutional Governance	80%	14.3%	5.7%	0%	0%
23.	The Examination and Evaluation system followed by the college	88.6%	8.6%	2.9%	0%	0%


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24.	Motivational Initiatives of the college for Faculty Enrichment and Research	68.6%	14.3%	14.3%	2.9%	0%
25.	Encouragement for Academic Growth of Faculty.	77.1%	17.1%	2.9%	2.9%	0%
26.	Grievance Redressal System	74.3%	25.7%	0%	0%	0%
27.	Functioning of Cultural Committee.	82.9%	17.1%	0%	0%	0%
28.	Faculty are free to express and share their opinions, ideas and suggestions	74.3%	17.1%	8.6%	0%	0%
29.	Participation of Faculty in Seminars and Other Activities like NSS	77.1%	17.1%	5.7%	0%	0%
30.	Participation of Faculty in Celebration like (Republic Day, Saraswati Puja, Independence Day, Vishwakarma Puja/ others)	82.9%	14.3%	2.9%	0%	0%
31.	Participation in the Activities of Inspection / Accreditation like (NAAC/NBA/PCI/MAKAUT/ NIRF/AISHE/WBSCoT&VE&SD.	91.4%	8.6%	0%	0%	0%
32.	Mentor & Mentee Monitoring Mechanism in the College	80%	17.1%	2.9%	0%	0%
33.	Functioning of Women Cell in BST	82.9%	17.1%	0%	0%	0%
34.	Functioning of Photography Club in BST	71.4%	22.9%	5.7%	0%	0%
35.	Functioning of Wall Magazine Club of BST	80%	20%	0%	0%	0%
36.	Functioning of Newsletter and Annual College Magazine Committee of BST	74.3%	17.1%	8.6%	0%	0%
37.	College Prospectus	80%	20%	0%	0%	0%


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38.	College Website	71.4%	22.9%	5.7%	0%	0%
39.	Functioning of the Anti Ragging Committee of BST	94.3%	5.7%	0%	0%	0%



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BENGAL SCHOOL OF TECHNOLOGY FACULTY FEEDBACK ON INSTITUTIONAL GOVERNANCE, INFRASTRUCTURE & CO- CURRICULAR ACTIVITIES.

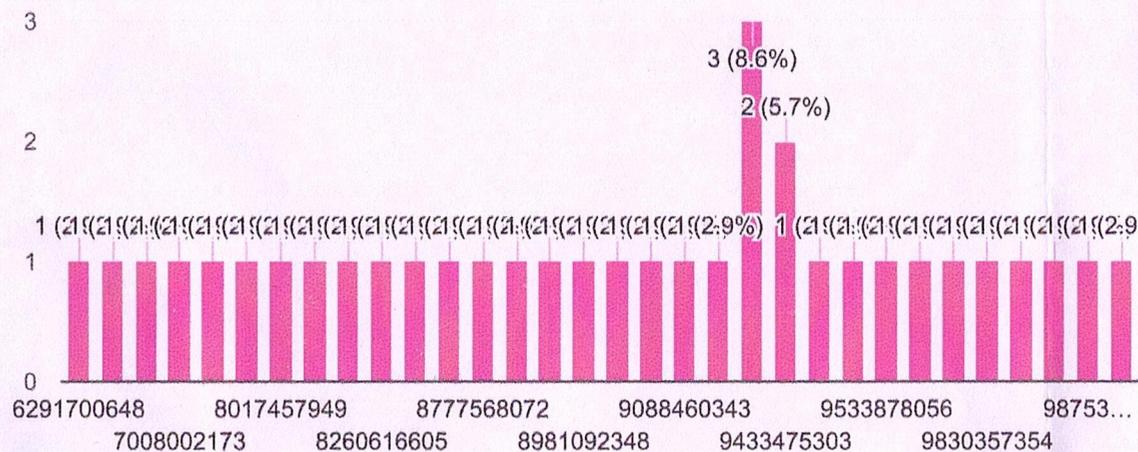
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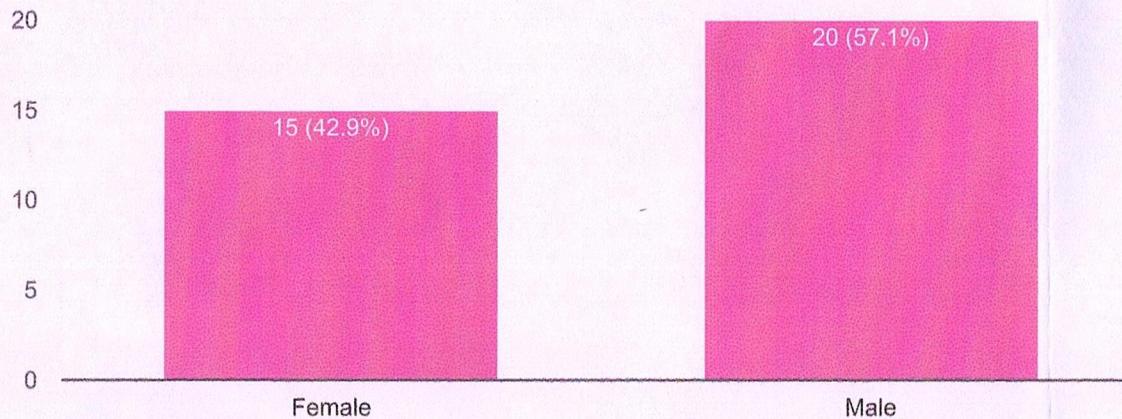
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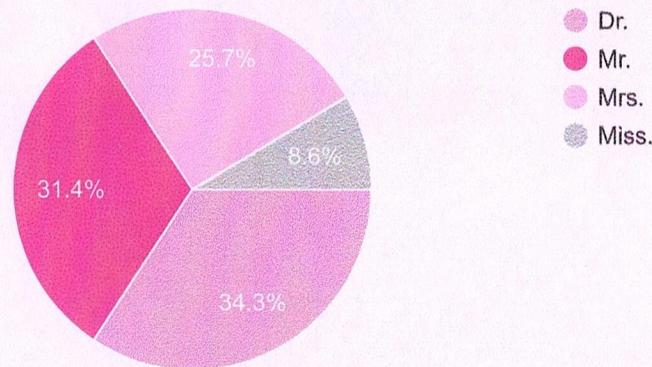
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Salutation:-

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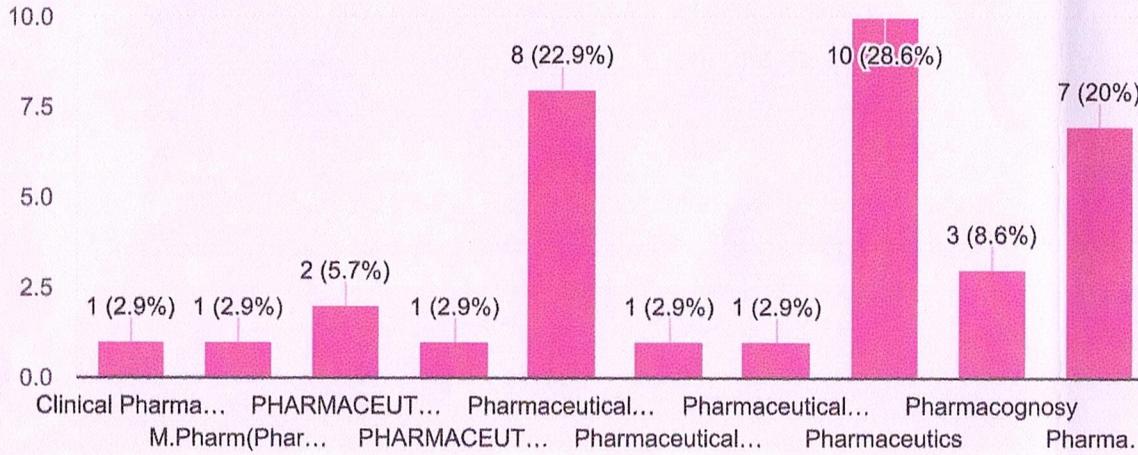
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Field of Specialization:-

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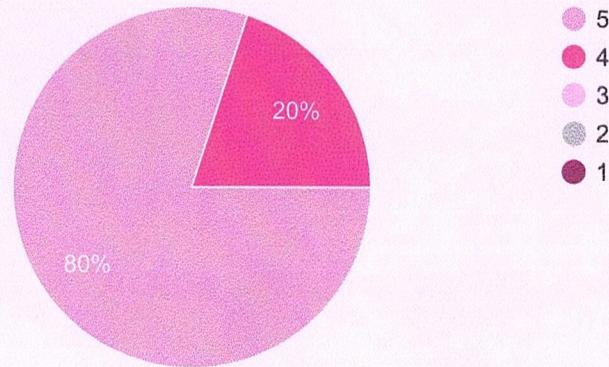
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Infrastructure Facilities:-

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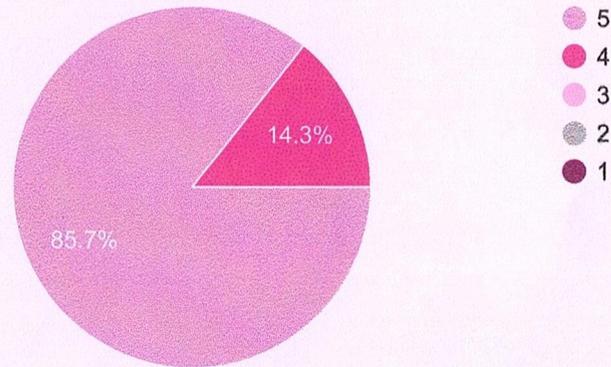
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Functioning of Internal Quality Assurance Cell (IQAC)

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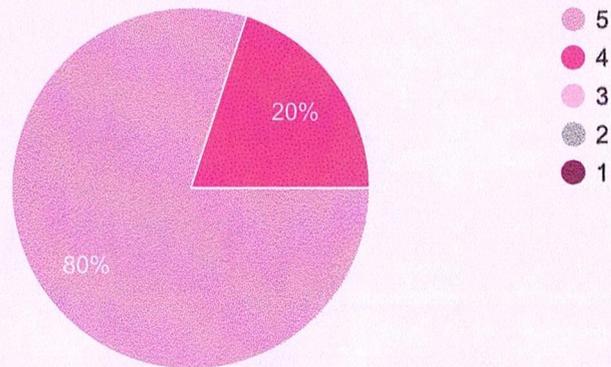
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Classroom and Smart classroom facility

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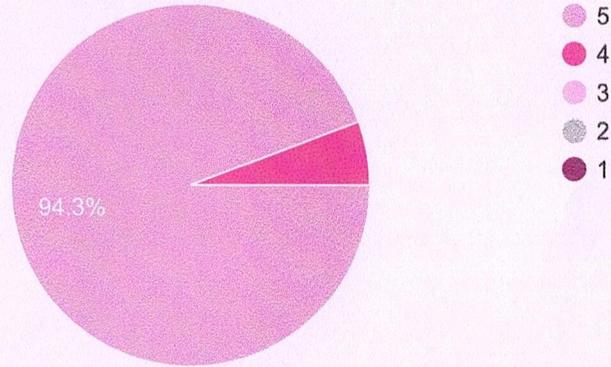

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Facilities of Language Laboratory

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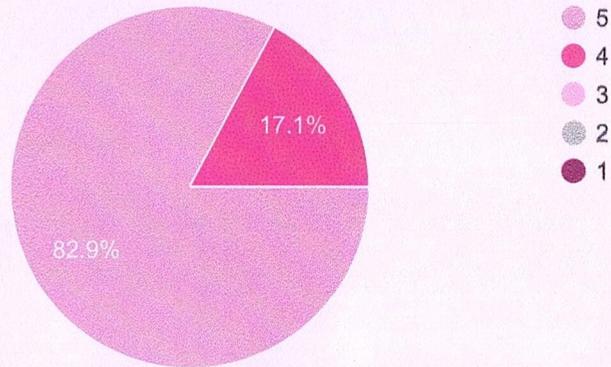
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Facilities of Computer Laboratory

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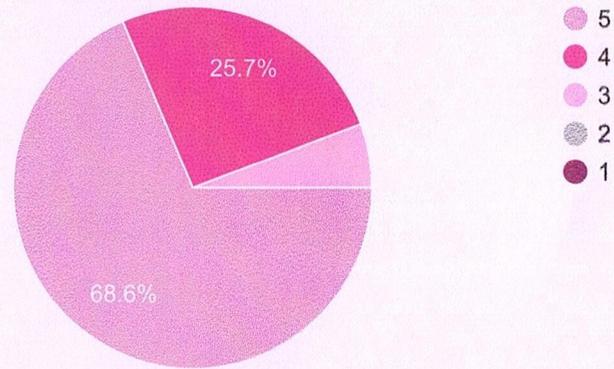
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Facilities of Machine Room

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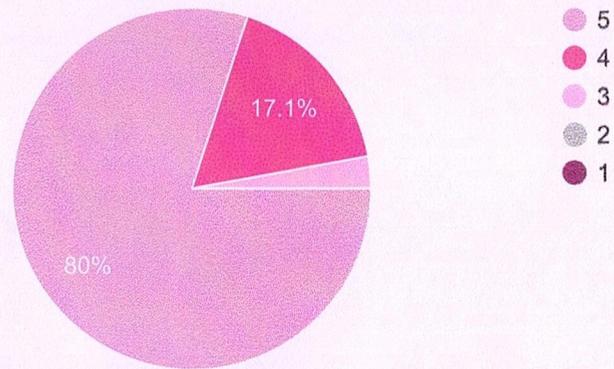
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Facilities of Central Instrumentation Laboratory

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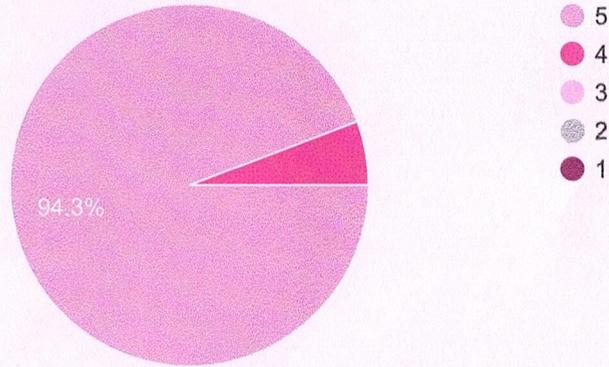
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Library Facility

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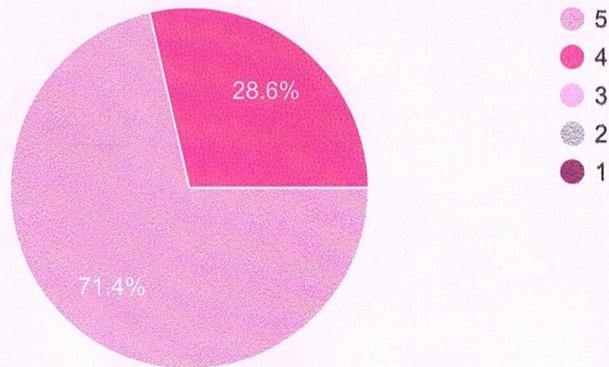
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Digital Library facility

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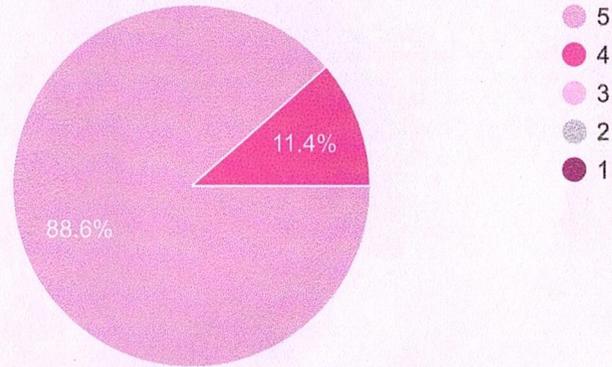
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Reading Room Facility

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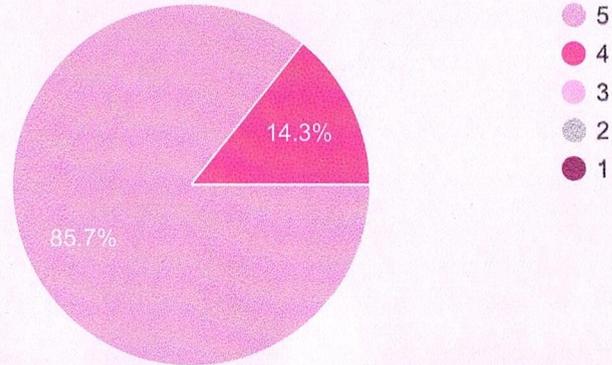
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Herbal Garden

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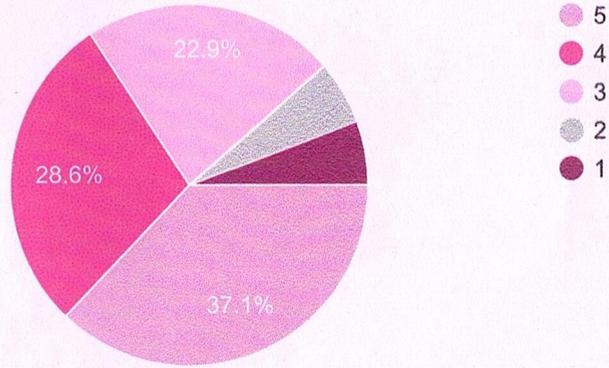
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Canteen

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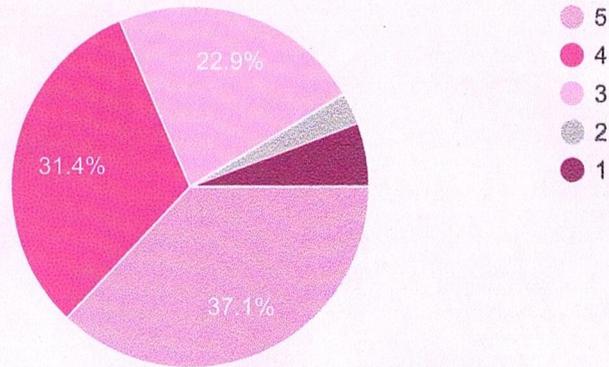
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Cafeteria

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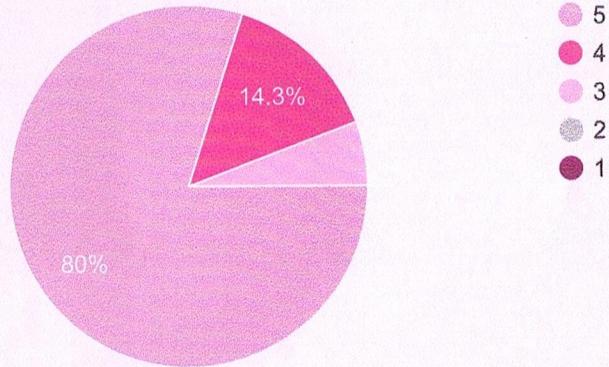

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Lift facility

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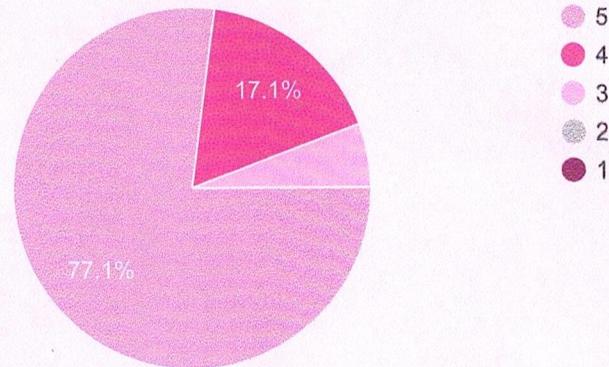
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Animal House

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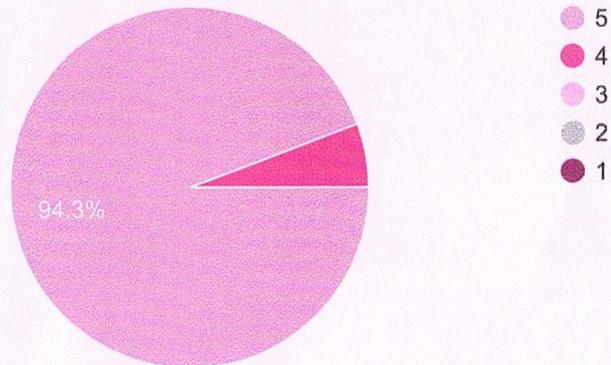
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Auditorium

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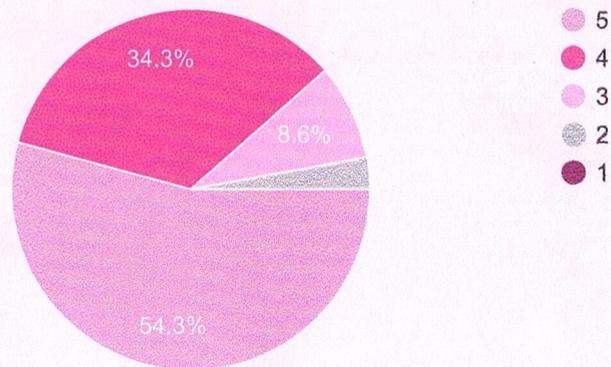
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Toilet/ Washroom facility

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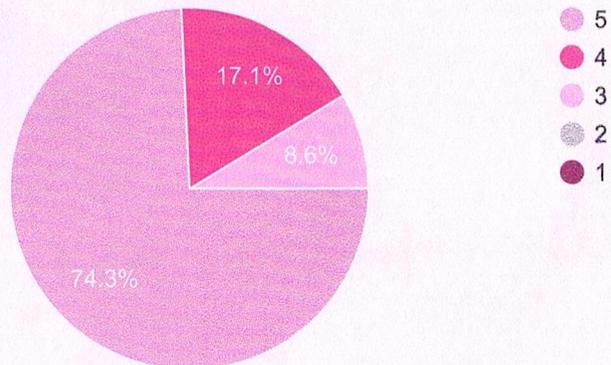
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Model Pharmacy

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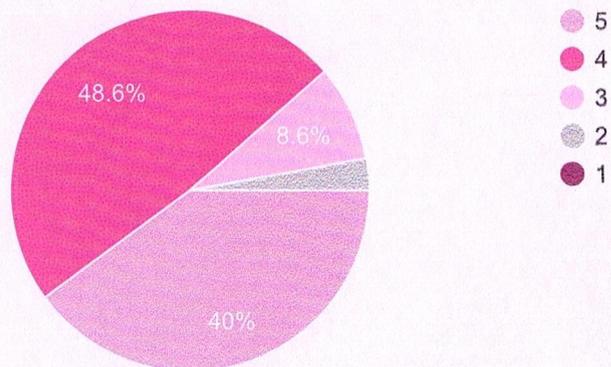
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Faculty Room

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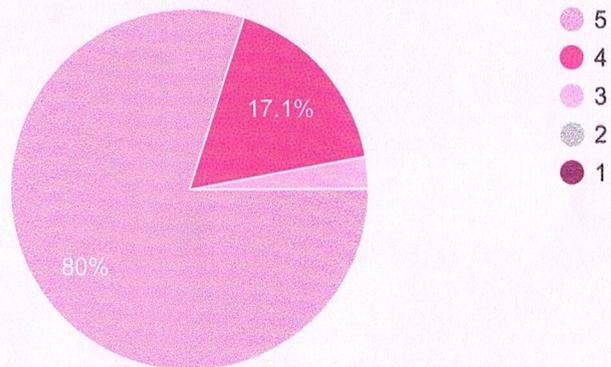
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Museum

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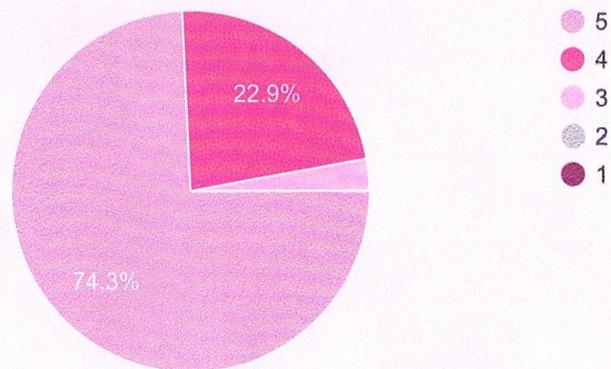
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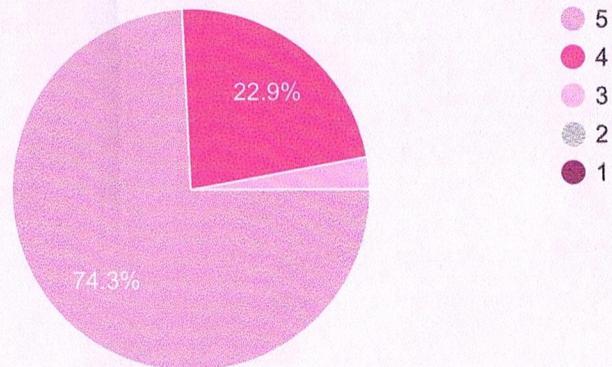
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Drinking Water facility

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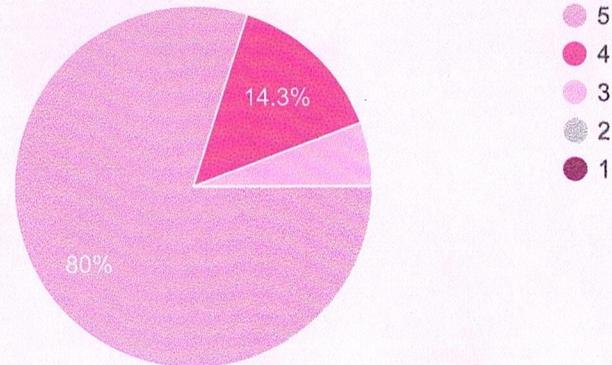
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Participation in the Activities of Institutional Governance

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(A College of Pharmacy)

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Affiliated to: Maulana Abul Kalam Azad University of Technology (MAKAUT) (Formerly known as West Bengal University of Technology) &

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Sugandha, Delhi Road, Near Chinsurah Railway Station, Dist: Hooghly-712 102, West Bengal

1.4.1 ACTION TAKEN REPORT- 2023-2024 FOR FACULTY FEEDBACK ON INSTITUTIONAL GOVERNANCE, INFRASTRUCTURE & CO- CURRICULAR ACTIVITIES.

1. Analysis of the feedback data of the Faculty Feedback on Institutional Governance, Infrastructure & Co- Curricular Activities reveals that the Satisfaction level is very high in the range between Excellent(94.3%) to Good (14.3%). 5.7% of feedback is below Good category.
2. Participation of Faculty members in the Activities of Inspection/ Accreditation like (NAAC/NBA/PCI/MAKAUT/NIRF/AISHE/WBSCoT&VE&SD) has been improved to 91.4% in the Academic Session 2023-2024. Whereas it was 79% for the previous Academic session 2022-2023.
3. With regard to the Canteen facility 5.7% of Faculty members opined for poor canteen food. Hence it is decided to conduct a meeting with Faculty members to monitor the food menu and to improve the quality of food.

Principal

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BENGAL SCHOOL OF TECHNOLOGY PARENT'S FEEDBACK FORM OF B. PHARM 3RD YEAR/5TH SEM 2023- 2024

* Indicates required question

1. Email *

2. NAME OF THE WARD *

3. ROLL NUMBER *

4. YEAR *

5. NAME OF FATHER *

6. NAME OF MOTHER *

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Principal

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10. PARTICIPATION OF YOUR WARD IN SEMINAR CONDUCTED BY COLLEGE *

Mark only one oval.

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11. GRADATION ON GPAT GUIDANCE FROM THE COLLEGE *

Mark only one oval.

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12. MENTORING SYSTEM *

Mark only one oval.

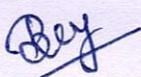
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13. PARTICIPATION OF YOUR WARD IN EXTRA CURRICULAR ACTIVITY *

Mark only one oval.

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14. ANY SUGGESTION AND REMARKS. *

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BENGAL SCHOOL OF TECHNOLOGY PARENT'S FEEDBACK FORM OF B. PHARM 3RD YEAR 5TH SEMESTER 2023-2024

51 responses

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NAME OF THE WARD

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Shyamali Manna

Nafisa Khatun

Sukla Mukhopadhyay

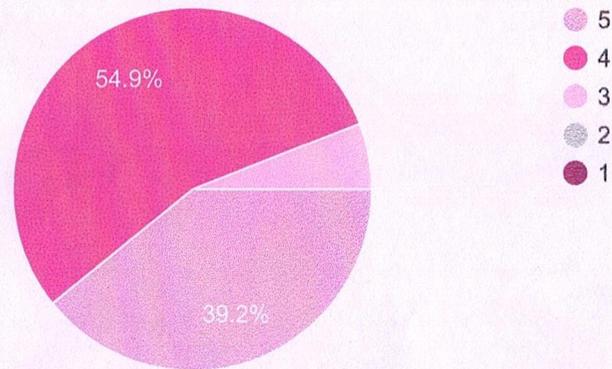
SHILA PAUL

Promila Shukla

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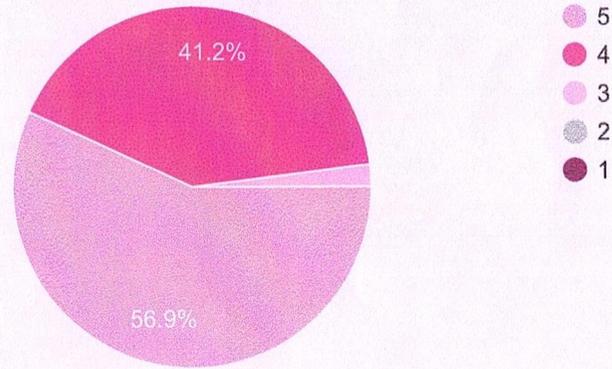

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LABORATORIES FACILITIES

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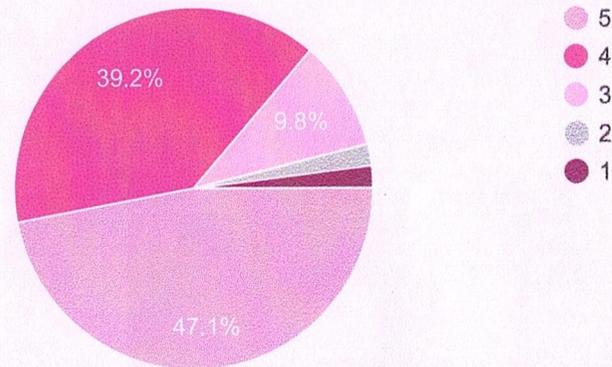
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GRADATION ON EXAMINATION SYSTEM

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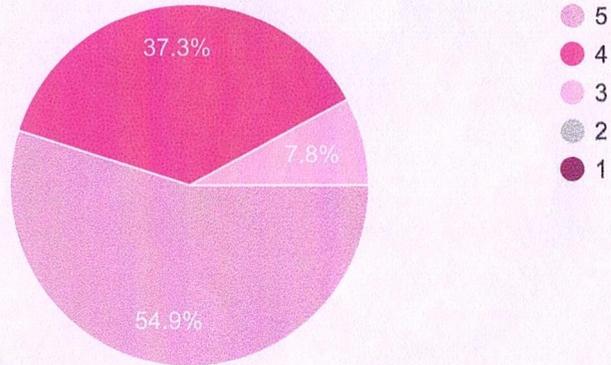
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PARTICIPATION OF YOUR WARD IN SEMINAR CONDUCTED BY COLLEGE

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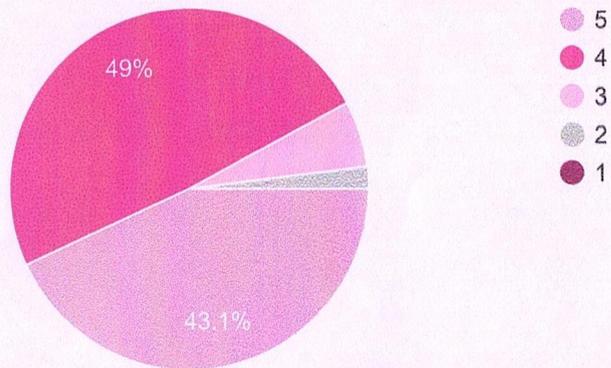
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GRADATION ON GPAT GUIDANCE FROM THE COLLEGE

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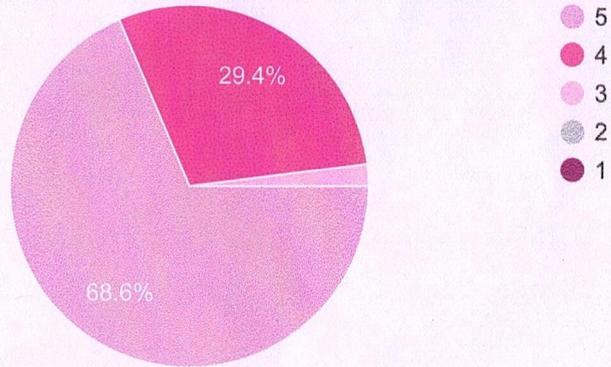

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MENTORING SYSTEM

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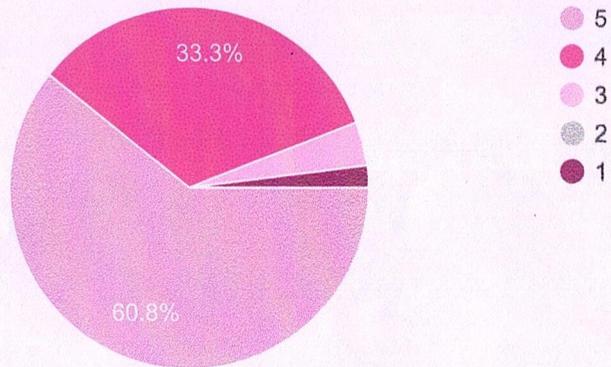
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PARTICIPATION OF YOUR WARD IN EXTRA CURRICULAR ACTIVITY

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